

## FAQ

**Q** Can I drive the rental car with an "Ordinary" Driving License?

**A** All our vehicles can be driven with an "Ordinary" Driving License.

**Q** Are pets allowed in the car?

**A** Yes.(only Dogs)

**Q** Is smoking allowed in the camper ?

**A** No. Smoking is not allowed in the camper.

**Q** Where can I park my own car?

**A** Free parking space for one vehicle is provided per one rental camper.

**Q** What about the expressway charges?

**A** Camper van is same as that of an ordinary car. Delica with trailer is a medium-sized car.

**Q** Is it difficult to drive a camper?

**A** Most of our customers are driving the rental camping car for the first time. They say that they were nervous at first but they got used to driving it soon and felt comfortable. In addition, it is not allowed to rent a camper to a person who is under 20 years and a person who has a driving license with green-colored line.

**Q** Can you deliver the camper outside business hours?

**A** Additional fees will be charged. Please ask to our office.

**Q** Will the cancellation fee be charged if the flight is canceled?

**A** No. Cancellation fee will not be charged if the flight is canceled because of bad weather.

**Q** Is camping articles rental service available ?

**A** BBQ articles, sleeping bags, cookstoves are available to rent. Reservations are required for some of the rental articles. Feel free to contact us.

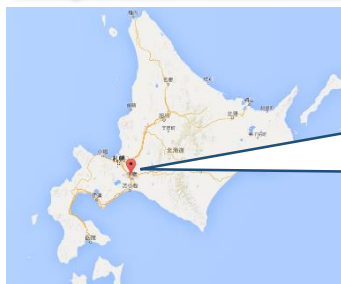
**Q** Is water service available in winter?

**A** No, water service is not available because it freezes in winter.

**Q** Can I send my baggages in advance? Can you take care of my baggages?

**A** Yes, we will take care of your baggages. It would be very helpful if you contacted us in advance.

## Departure location and nearby attractions



- 20 minutes from Chitose airport.
- Free transportation service is available.
- Our office is in good location for visiting various places in Hokkaido.



Rentacan Hokkaido  
Chitose Yumai town plaza,  
building D  
8-6-11Yumai Chitose-shi  
0123-25-6191

### Access by car

It takes 20 minutes from Chitose interchange of Hokkaido Expressway or Chitose-higasi(east) interchange of Doto Expressway. Free parking space for one vehicle is provided per one rental camper.

### Access by train

Free transportation service is available between our office and "Chitose station" or "Osatsu station" of JR Chitose line.

### Access by airplane

Free transportation service is available according to your flight.  
※Notes : We will pick you up at Chitose station, in case the heavy traffic is expected around the airport because of Golden Week Holidays, Obon vacation, and Silver Week Holidays  
Please take the train from the airport to Chitose station.



Rentacan Mount Fuji - Mishima

#103 kuren-grace  
1043-4 Shimonagakubo Nagaizumi-cho  
Sunto-gun Shizuoka-ken  
<http://www.rentacan.jp/>

Rentacan Okinawa

<http://rentacanokina.jugem.jp/>

Rentacan Hokkaido

Chitose Yumai town plaza, building D  
8-6-11 Yumai Chitose-shi

<http://hokkaido.rentacan.jp/>

# Let's travel in Hokkaido !



Biei-cho Hill of Zerubu



Ordinary vehicle license  
is acceptable



Free transportation service is available  
at Shin-Chitose airport and Chitose station

Office hours 9:00~18:00



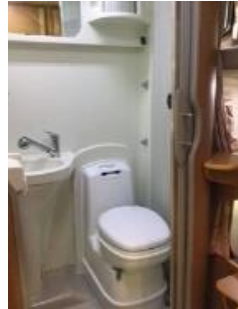
レンタルキャンピングカー

RENTACAN HOKKAIDO

E-Mail [info@rentacan.jp](mailto:info@rentacan.jp)

<http://hokkaido.rentacan.jp/>

## Details of the rental camping car



Passenger capacity  
: 7 persons

The recommended number  
of passengers for sleeping  
comfortably  
: 5 Adults+ 1 Child



## Facilities for safety and comfortable use

- Car navigation
- ETC on-vehicle device
- Rear camera
- Drive recorder to keep the log of accidents
- FF heater for interior heating
- Liquid crystal TV with DVD player
- Terrestrial digital tuner

|              |                       |                        |       |
|--------------|-----------------------|------------------------|-------|
| Manufacturer | Yokohama motor sales  | Shift                  | 4 A/T |
| Model name   | REGARD                | Length (mm)            | 5,350 |
| Base vehicle | TOYTOA CAMROAD        | Width (mm)             | 2,000 |
| Displacement | 3,000 cc Turbo diesel | Height (mm)            | 2,800 |
| Drive system | Full time 4 WD        | Minimum turning radius | 5.3m  |

## Characteristics of Rentacan Hokkaido

**Our camper is equipped with air suspension so that you can drive comfortably.**

The air suspension reduces vibration and makes you feel comfortable. Rear seat is also safe.

**Our camper is always kept clean.**

Our camper is kept clean by our specialized staff. You can stay comfortably in a clean car.

**Outdoor goods rental service is available.**

Sleeping bags, cooler boxes, tables are available to rent. You can come to our office with only a small baggage.

**We are providing recommended accommodations and sightseeing tour of the area.**  
**Feel free to ask to our local staff.**

## Rental fee

| 9 : 00~18 : 00 | Week day | Fri,Sat,Sun & Holidays | Busy season |
|----------------|----------|------------------------|-------------|
| Per 1 day      | ¥27,000  | ¥29,000                | ¥34,000     |
| Half-day fee   | ¥13,500  | ¥14,500                | ¥17,000     |

“Busy season” means Golden Week Holidays, July 1 ~ August 31, and Silver Week Holidays. The date of each holidays changes each year. Feel free to ask to our office.

- ※Our office hours / 9 :00~18:00
- ※Rental fees include the 8% consumption tax.
- ※Make sure to fill up the fuel tank when you return the camper.

A:Insurance with no refund payment  
**¥1,500 (¥1,387 tax excluding) / 1 day**

This insurance covered the damage to the camper equipment  
ex)door,fun,freeze, fridge etc

B:Disclaimer compensation system  
**¥1,500 (¥1,387 tax excluding) / 1day**

If you join this system, you will be exempted from paying your own expense (¥100,000 vehicle compensation charge ) in the accident which is covered by the insurance.

**If more than one accident has occurred at the same lending, it is the application of only the first accident.**  
**After Rental, you can not cancel this insurance.**

**International driver's ( people who have international driver licence)have to buy this insurance of both A and B.**  
**It is the essential requisites for a rental car contract.**

## User restrictions

it is **not allowed** to rent a camper to a person who is **under 20 years** and a person who has **a driving license with green-colored line**.

## Insurance Coverage

We are covered by the following voluntary insurance.

|                             |  |
|-----------------------------|--|
| Bodily injury coverage      | Maximum amount for 1 person : with no limitation (Including Automobile Liability for damage insurance) |
| Property damage coverage    | Maximum amount for 1 accident : with no limitation<br>※With no disclaimer                              |
| Passenger's injury coverage | Maximum amount for 1 person ¥30,000,000  |
| Vehicle coverage            | The current price of Maximum amount for 1 accident<br>※Disclaimer : ¥100,000                           |

## Reservation change and Cancellation

The following cancellation fee will be charged for reservation changes and cancellation after the reservation has been completed.

| More than 15 days before departure | 14~2 days before departure | The day before departure | On the day of departure |
|------------------------------------|----------------------------|--------------------------|-------------------------|
| Free of charge                     | 25% of the basic fee       | 50% of the basic fee     | 100% of the basic fee   |

## Necessary documents

- Driver's licenses of all the persons who are going to drive the camper / Passport / Credit card.

## Notes

Please read the following notes carefully.  
The subscription fee which has been paid in advance will be returned to the customer, when it becomes impossible to rent the camper because of vehicle damage, any troubles of our store, natural disasters, and any other inevitable accidents.

If it becomes impossible to use the camper during camping because of the above reasons, the rental fee for the period in which the camper cannot be used will be returned to the customer.

An alternative vehicle will not be provided.

We cannot compensate any other inconvenience.





## Details of the rental camping car

### REGARD



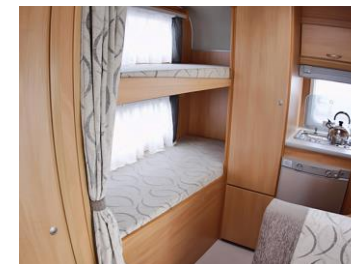
for sleep-overs : 5 Adult + 1 Child

### MASH



for sleep-overs : 4 Adult + 1 Child

### DELICA with travel trailer



For sleep-overs:4Adults+2children